



Notification № 3461- 25

April 2023

Dear Sergey Shiyan,

At the request of the UK regulator for the registered brokerage company "Global FX", we are ready to inform you that the verification of your trading account history has been completed. Please note that we have identified a large number of violations by the company in relation to you as an investor.

In the course of a full review of your trading account's transaction history, we found that the trader using assets did not provide the client with a refund because you had an automatic withdrawal lock.

The brokerage company "Global FX" previously held a valid license. It was also revealed that the entrance to the personal account and the trading terminal was carried out from several IP addresses, since in addition to you, third parties also entered the personal account.

We will take steps to rectify the situation and check that the "Global FX" brokerage license is up to date.

It has also been established that your transactions were carried out through transactions in cryptocurrency. Unfortunately, we cannot help you in this case, as digital asset investors are not protected and will not be able to receive compensation under the FSCS scheme if they lose their money on it.

We encourage you to contact Blockchain.com, a blockchain explorer and cryptocurrency wallet service.

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A handwritten signature in black ink, appearing to be 'Sergey Shiyan', written over a faint rectangular stamp or watermark.